



Charles G. Cooper
Commissioner

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PRESS RELEASE

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Houston Regional Director Jacqueline Willardson to Retire

Jacqueline Willardson, Director of the Texas Department of Banking's Houston Regional Office, is retiring after 29 years of service with the agency. Her retirement is effective August 31, 2023.

"Jacque is a valuable member of the management team, serving in a number of roles at the Department beginning in 1983," Commissioner Charles G. Cooper said. "Her experience and leadership skills have been invaluable in the supervision of state-chartered banks. We wish Jacque a long and happy retirement."

Ms. Willardson joined the Department in August 1983 as an Assistant Examiner and was promoted to Assistant Regional Director in April 1992. After a break in employment from the Department in 1999, she returned in July 2010 as a Senior Examiner based in the Houston Region. In August 2019, Commissioner Cooper appointed her to her current position, as Regional Director.

In this capacity, Ms. Willardson has had the responsibility of reviewing examination reports, monitoring the financial conditions of banks within the region, interacting with bankers and fielding their questions, assisting with training and staff development, and working on various projects designed to improve the Department's examination process.

Ms. Willardson, a native Houstonian, graduated from The University of Texas at Austin with a BBA in Finance. She is also a 1990 graduate of the Southwestern Graduate School of Banking (SWGSB) at Southern Methodist University, in Dallas. SWGSB is a three-year leadership development program for future leaders in the banking and financial services community.