



Charles G. Cooper
Commissioner

TEXAS DEPARTMENT OF BANKING

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PRESS RELEASE

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CONSUMER ALERT: First Heritage Bank

The Texas Department of Banking has become aware of a fraudulent website purporting to offer online banking services. The website, [https:// www. fhaccess. com](https://www.fhaccess.com), claims to belong to a First Heritage Bank or Finca Sterling Bank located in Weston, Texas.

The alleged bank's website indicates telephone numbers of "0800 FSBANK" and "754-7528-848", email contacts of [info @fhaccess.com](mailto:info@fhaccess.com) and [customerline @fhaccess.com](mailto:customerline@fhaccess.com), and that its head office is located at "44 Peachfield Road, CEATHRAMH MEADHANACH3904 Larry Street, Weston, Texas, USA." The website further identifies alleged branch locations in Springfield, Vermont, West Lebanon, New Hampshire, the United Kingdom, and Turkey.

The website is not associated with any known bank. No bank doing business under the name First Heritage Bank or Finca Sterling Bank has been authorized to provide banking services in Texas, and should not be confused with FDIC-insured institutions operating under the same name in Iowa and Kansas.

Consumers should consider any communication or solicitation involving a First Heritage Bank or Finca Sterling Bank, purporting to be located in Texas, with caution and potentially an attempt to obtain funds by an unauthorized and unregulated entity. Anyone with information about this purported bank or its website should contact the Department's Consumer Assistance Activities at consumer.complaints@dob.texas.gov or call toll free (877) 276-5554.