



Charles G. Cooper
Commissioner

TEXAS DEPARTMENT OF BANKING

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PRESS RELEASE

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Consumer Alert

Fraudulent Telephone Contact Regarding the Department of Banking

The Texas Department of Banking (Department) has become aware of one or more individuals who are contacting consumers requesting personal information related to their bank account(s) at state and national banks. These individuals identify themselves as an employee with the Texas State Bank Examiners or Texas Banking Department, and provide a badge number and a phone number.

Consumers should consider this type of contact to be fraudulent as the Department of Banking does not contact the public about personal or private account information. Consumers receiving such a call should not provide any personal information regarding their bank account or other personal or business matters and should immediately notify the Department of any suspicious activity or any similar attempts to obtain personal financial information. The Department may be contacted through our Consumer Assistance hotline at 877-276-5554 or via email.”