

Texas Department of Banking

Press Release

Department Website Adds Selected Spanish Language Sections

Date: July 29, 2005

The Texas Department of Banking this week launched a Spanish language version of selected sections of the agency's website. The Spanish translations are focused on those areas that provide information and direction to the Spanish speaking populace on a variety of financial services within the state.

"We want to be responsive to the Spanish speaking consumers of Texas by providing helpful information so that they can make sound financial decisions as well as know where they can get assistance when they are in need," said Banking Commissioner Randall S. James.

The Spanish language section of the website contains contact information to the Department's Consumer Assistance area and a "Frequently Asked Questions" section to assist consumers with a variety of topics. The site also offers links to other agencies and organizations that maintain Spanish language websites. These include the Federal Trade Commission, Federal Deposit Insurance Corporation, Federal Reserve Bank of Dallas, Office of Attorney General of Texas, United States Department of Housing and Urban Development, Texas Department of Housing and Community Affairs, and AARP.

The Department of Banking currently has a staff of support specialists who can respond to questions in Spanish and can be reached via phone, FAX or E-mail at the following:

Main Telephone Number: (512) 475-1300

Consumer Hotline: 877-276-5554

Fax Number: (512) 475-1313

E-mail: consumer.complaints@banking.state.tx.us

"The Texas Department of Banking will continue to look for opportunities to expand its Spanish language website to insure Spanish speaking residents have broad access to information related to financial services," Commissioner James said.