



Charles G. Cooper  
Commissioner

---

## **TEXAS DEPARTMENT OF BANKING**

---

2601 North Lamar Blvd., Austin, Texas 78705  
512-475-1300 / 877-276-5554  
[www.dob.texas.gov](http://www.dob.texas.gov)

**Media Contact:**  
[media@dob.texas.gov](mailto:media@dob.texas.gov)

### **INDUSTRY NOTICE 2025-07**

*Date: September 29, 2025*

### **Texas Department of Banking Unveils FLEX System**

The Texas Department of Banking (Department) is transitioning to the new file transfer portal system, FLEX, in 2025. The new FLEX system, set to replace the current Document Exchange (DEX) Program, will use updated technology and offer secure file transfers between the Department and regulated entities.

The FLEX System is designed to improve security, organization, communication, and data sharing. Entities and their representatives will continue to access this portal through the Department's external [website](#).

The FLEX System is crucial as we enhance effective file sharing with our regulated entities and regulators. This system provides a secure space to share information, without compromising usability. The Department is confident that this upgrade will have a significant impact on performance and security.

As part of the launch of the new system, the Department will host two training webinars to demonstrate the functions of the file exchange portal and answer any related questions about the FLEX System's functionality. One webinar is designed for state-chartered bank and trust company authorized users. And the second webinar will focus on regulated non-depository institutions. The webinars will provide users with helpful tips for navigating the portal and showcase new features, including the ability to drag and drop multiple files for easier uploading and downloading. A Help Center with documentation, useful tips, and tutorials will be introduced in the new version.

The existing DEX Program will be phased out by March 31, 2026. All entities should transition to the FLEX System for all their examination needs in the coming months.