Instructions How To Complete the "Manual" Preneed to At-Need Reconciliation Worksheet for Contracts <u>Without Non-Guaranteed Cash Advance Items</u>

IMPORTANT: The amounts in the worksheet may not be rounded. For example, \$125.35 may not be entered as \$125. Documentation supporting the amounts entered on the worksheet must be retained for review purposes.

PAGE 1: Section I. Guaranteed Services and Merchandise – You must enter the contract information as it appears on the PFC and the at-need contract in Columns A and B. The items and respective prices must be reflected on the worksheet exactly as they appear on the contracts. (As a reminder, all items sold on a PFC prior to September 1, 2009, are "frozen" in price). Next, complete Columns C through F using the data in Columns A and B as follows:

- *Column C (Inflation Discount)* By line item, only when there is an amount in both Column A and B, and the amount in Column B is *greater* than Column A; then, subtract the preneed price in Column A from the at-need price in Column B and enter the amount here.
- *Column D (Items not sold on PFC)* By line item, enter any at-need price from Column B that does not have a preneed price in Column A.
- *Column E (Credits for items not used from the PFC)* By line item, enter any preneed price from Column A that does not have an at-need price in Column B.
- **Column F** (**Price Adjustment**) This is the amount when the at-need price is **less** than the original preneed price. By line item, only when there is an amount in both Column A and B, and the amount in Column A is **greater** than Column B; then, subtract the preneed price in Column A from the at-need price in Column B and enter the amount here.

PAGE 2: Section II. Preneed to At-Need Contract Reconciliation – This Section reconciles the activity from the PFC to the at-need contract. Calculate the following and enter all as positive numbers on the worksheet:

- Item # 1: Enter the total of the PFC and the at-need contract from Section I, Columns A and B.
- Item # 2: If applicable, enter any discounts on the PFC in both the Preneed and At-Need Columns.
- Item # 3: Enter the total from Section I, Column C (*Inflation Discount*).
- Item # 4: If applicable, enter the total of any other discounts listed on the at-need contract.
- Item # 5: Enter the total from Section I, Column F (*Price Adjustment*).
- Item # 6*: If applicable, enter the extra charge collected for any merchandise and services that is upgraded from the PFC to the at-need contract.
- Item # 7*: If applicable, enter the credit given for any merchandise and services that is downgraded from the PFC to the at-need contract.
- Item # 8 (Subtotals) Beginning with Item # 1, add or subtract the amounts through Item # 7 to arrive at this amount. (+ means to add and to subtract).
- Item # 9: If applicable, enter the remaining balance due on the PFC.
- Item # 10: This amount is calculated by subtracting Item # 9 from Item # 8 subtotal amount.
- Item # 11: This amount is calculated by subtracting the amount from Item # 10 from Item # 8 (*at-need subtotal*). This amount reflects either the *final* amount due from the family to the funeral provider or the *final* amount due to the family from the funeral provider.

* The value attributable to any contracted funeral merchandise or service that is surrendered or exchanged in a modification must be calculated on a comparable time-price basis. See Section 154.1551 of the Finance Code.