



Texas Department of Insurance

FOR IMMEDIATE RELEASE

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News Release

FOR MORE INFORMATION

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Unauthorized E-mail Related to Receivership of Lincoln Memorial and Memorial Service Life Insurance Companies

AUSTIN – The Special Deputy Receiver (SDR) for Lincoln Memorial Life Insurance Company, Memorial Service Life Insurance Company, and National Prearranged Services, Inc. (NPS) recently became aware of an unauthorized e-mail message seeking personal banking information to facilitate claims processing. The unauthorized e-mail appears to be sent by “Donna Garrett, SDR, Claims Director for Lincoln Memorial Life Insurance Company.” The e-mail instructs the recipient to provide detailed bank information in order to “facilitate the immediate release of the fund.” The e-mail is not from, nor authorized by, the SDR.

The SDR’s office does not request or accept personal banking information via e-mail or telephone. The only authorized mailing and e-mail addresses for the receivership estate are those posted on www.lincolnmemorallife.com. Consumers who receive questionable e-mail messages related to the receivership of Lincoln Memorial, Memorial Service and NPS are urged to provide details to the SDR at info@LincolnMemorialLife.com or (800) 334-3851.