



**STATE OF TEXAS**  
**TEXAS DEPARTMENT OF BANKING**  
**AUSTIN, TEXAS**



**Information for Texas Citizen Affected by Hurricane Harvey**

**HAVE A BANKING QUESTION?**

**Texas Department of Banking**  
Texas State-Chartered Banks

Consumer Assistance Hotline: (877) 276-5554 Fax: (512) 475-1313	
Email: <a href="mailto:consumer.complaints@dob.texas.gov">consumer.complaints@dob.texas.gov</a>	Website: <a href="http://www.dob.texas.gov">www.dob.texas.gov</a>

**Office of Consumer Credit Commissioner**

Pay Day Lenders, Auto Dealers, Pawn Brokers, Regulated Loan Licensees, Home Equity, 2 <sup>nd</sup> Mortgages	
(800) 538-1579	<a href="http://www.occc.texas.gov">www.occc.texas.gov</a>

**Department of Savings and Mortgage Lending**

1 <sup>st</sup> Lien Licensees/Mortgage Brokers/Savings Banks	
(877) 276-5550	<a href="http://www.sml.texas.gov">www.sml.texas.gov</a>

**Other Emergency Contacts**

**Federal Regulators**

Frequently asked questions and contact information	FDIC	(877) 275-3342	<a href="http://www.fdic.gov">www.fdic.gov</a>
Credit Unions	National Credit Union Administration	(888) 584-6847	<a href="http://www.ncua.gov">www.ncua.gov</a>
National Banks and Thrifts	Office of Comptroller of the Currency	(800) 613-6743	<a href="http://www.occ.treas.gov">www.occ.treas.gov</a>
Federal Reserve Bank	Federal Reserve Bank of Dallas	(800) 333-4460	<a href="http://www.dallasfed.org">www.dallasfed.org</a>