

TEXAS DEPARTMENT OF BANKING

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PRESS RELEASE

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New Online License Renewal for Perpetual Care Fund Activity and Certificate of Authority

The Texas Department of Banking is pleased to announce a <u>new online service</u> that will allow certificate holders to renew their Perpetual Care Fund Activity and Certificate of Authority. In an effort to enhance the Department's services, this online process brings the benefits of egovernment to certificate holders, while reducing the paper burden placed on them at renewal.

Certificate holders will receive login information to begin using the new online renewal service. Licensees will be guided, step-by-step, through the renewal process by asking the same questions as stated on the traditional mail-in renewal application. Certificate holders who prefer to continue to complete and submit the Annual Renewal Form via U.S. mail may continue to do so. The Department believes this initiative will improve processing times and provide certificate holders with a convenient way to renew every year. By late spring 2012, the online renewal service will be expanded to include all prepaid funeral contract permit holders and money service businesses.

If you have any questions about our new service, please <u>email</u> us or call 877-276-5554 for our Administrative Assistant for Prepaid Funeral Contracts/ Perpetual Care Cemeteries.